

IN THE SPECIFICATION

Please amend the paragraph beginning at page 11, line 26 as follows:

Fig. 10 shows a transmission form as an example; ~~and~~

Fig. 10A shows another exemplary transmission form; and

Please insert the following paragraph beginning at page 26, line 6:

Fig. 10A is another exemplary embodiment of a transmission form. In part D', the user inputs information regarding a user's browsing record of support information.